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In 2014 his career and life became the subject of a book published in the UK and titled The Diego Masciaga Way: Lessons from the Master of Customer Service. Chris Parker , an influential English communication expert, illustrated Masciaga 's long career at the famous restaurant, and his legendary figure in the international hospitality and restaurant scene.

## A tribute to Diego Masciaga, a Master of hospitality

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In 2014 his life and career became the subject of a biography, published in the United Kingdom under the title *The Diego Masciaga Way: Lessons from the Master of Customer Service*, in which Chris Parker, an influential British communications expert, tells the story of his long, exemplary career at the celebrated restaurant and of his

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